

What are the key documents required to process the claim?



Duly filled claim form
Copy of the D/L
Letter of No Objection (If leased)
1st statement (if requested)



What should I do
If there is a
3rd Party involvement?



Inform the police immediately.
Do not admit liability and offer
payment or compensation
to any Third Party.

How do I evaluate
the progress of
my claim?



You may call us on
011 750 1000 to review the
progress of your claim



What happens if there is a lease arrangement on the vehicle?



In a lease arrangement, a “no objection” letter is required from the leasing/finance institution.

How quickly I should submit my documents?



As soon as possible.
Preferably within 14 days.



Do I have to stay at the site of accident until an officer arrives ?



We also provide the option of Call & Go. You may call the hotline and intimate the claim, send us the pictures of the accident and move from the site.

