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How do I notify an accident?



Call us 011 750 1000 Immediately.



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What should I do If there is a 3rd Party involvement?




Inform the police immediately. Do not admit liability and offer payment or compensation to any Third Party.

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What is the Value I should insure?




The sum insured should reflect the current market value.



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What happens if my insured value is less than the market value of the vehicle?



You might not get your full claim.




Things to Remember During a CLAIM




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Will there be any deductions?



Please refer to part 2 – section 1 (2),(2b) and (2c) of the policy document.




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Are there any damages NOT covered ?




Please refer to Part 2 - section 2 under General Exceptions of the policy document




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What happens if there is a lease arrangement on the vehicle?




In a lease arrangement, a "no objection" letter is required from the leasing/finance institution.



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How quickly I should submit my documents?



As soon as possible. Preferably within 14 days.

